

# ACUVUE®

## The same warm welcome with a few differences



To help you prepare, here are a few ways in which your visit to see your Optician may have changed since re-opening:



There could be a **'by appointment only'** policy to comply with social distancing guidance – so only visit when you have a confirmed appointment



A **pre-appointment phone call** to reduce your time in the practice.



**Staff will be wearing PPE** which may include gloves, a face mask, eye protection/face shield and an apron.



If possible, **attend the practice on your own** to help control the number of patients in the practice.



Your Optician may ask you to **wear a mask**, so please bring one if possible.



The waiting area will be arranged to allow **social distancing** and there may be screens in front of reception desks.



Trying on spectacles may be a little different as **all frames need to be sanitised after being handled**. This may mean a selection of frames are brought to you instead of the usual browsing.