

# A quick guide to ordering lenses on the new website

We want to make your online experience as easy as possible and are working towards a single-sign-on approach. We have introduced a new tool called **myAccount which is a personal account** rather than linked to your practice. This is to enable you to access personalised information, tools and services plus make Ordering Lenses easier, with the click of a button. This is great if you have a single practice but even better if you have multiple. You can sign up to a personal myAccount easily by clicking on the register button on the top of the page and then adding your practice and eOrdering account. You then won't need to use your eOrdering details to order lenses. In the interim, we are retaining the eOrdering direct login.

## FAQs

- How do I log in directly to the eOrdering site without a myAccount?..... 1
- How do I add my e-Ordering account to myAccount?..... 2

### How do I log in directly to the eOrdering site without a myAccount?

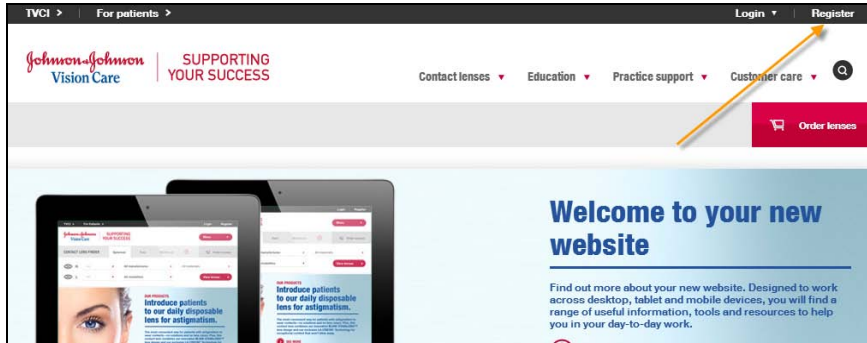
It's a simple 2 step process:

1. Click on the large red Order button in the top right of the website on every page
2. Enter your e-Ordering account details in the fields at the bottom.

**How do I add my eOrdering account to myAccount?**

Follow these simple steps:

1. If you don't have a myAccount, register for one first. It's very quick! If you do have one, log in to the website using the link in the black bar at the top of the page. Remember its personal to you, not your practice. You don't have to enter a photo if you don't want to.



2. During the registration process, you should enter your Practice Details and eOrdering account details. You can also give your eOrdering account an easy to remember name. Points to consider:
  - a. If you have multiple practices, we recommend adding all of them so that it makes your online ordering experience easier. You will be able to order with the click of the button without logging in to multiple accounts.
  - b. It is very important that you enter your eOrdering account details accurately since the website will save them so you can easily access the eOrdering website with the click of a button.

### myAccount registration

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#### Your Practices

The information submitted on this form will be used to manage your account and to improve the products and services we provide to you. By submitting your contact details below, you consent to the use of your personal information as set out in our [Privacy Policy](#).

\* Indicates a required field.

Account number :

Postcode :

< Back
Skip >
Check practice ->

**Practices**

If you are a customer of Johnson & Johnson Vision Care, please enter your account information so we can further personalise your online experience. If you are not sure what your account information is, you can find it on your invoices or by contacting customer services.

### myAccount registration

1 2 **3 e-ordering**

The information submitted on this form will be used to manage your account and to improve the products and services we provide to you. By submitting your contact details below, you consent to the use of your personal information as set out in our [Privacy Policy](#).

\* Indicates a required field.

Name this Account :

Add an easy to recognise name for your eOrdering account.

User ID :

Password :

**+ Add more**

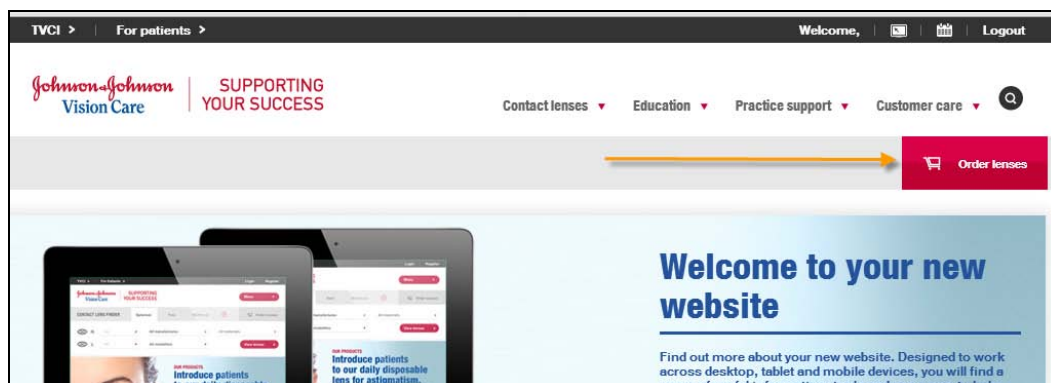
\*Please make sure your credentials are correct.

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**e-ordering accounts**

Enter your e-ordering account details below to make it easier to order contact lenses online. These are different to your practice and myAccount details and you can order for one or more practices with a click of a button rather than having to login each time.

- Once registered and logged in, click on the big red “Order Lenses” button on the top right of the website.



- You can then simply click on the relevant eOrdering account and it will log you in directly.

